



A division of the KG Group

TERMS & CONDITIONS

Effective June 2008

PAYMENT OF FEES

- Tuition fees are charged on a two-monthly basis, payable 14 days before the first day of the two-month term in which your child is attending classes. Payment is based on **eight classes over the two-month term**
- We charge a \$20 administrative fee for each change you may make to courses within term time or before your child's first class
- Please make out cheques to **KIDS' GALLERY CO LTD**

DEPOSITS

- We require a refundable deposit of \$500 per child per course in order to reserve the space for the following term. Your deposit will be returned when your child leaves Kids' Gallery, provided you give not less than 14 days' written notice of your intention to leave classes
- When you give less than 14 days' written notice before the term starts, we charge a \$200 administrative fee for each course
- When you give less than 14 days' written notice within term time, the course deposit will be forfeited

REFUNDS

- We regret that we cannot, under any circumstances, give refunds for classes already paid for

ENROLMENT

- Parents should complete and sign the enrolment form and mail it to us with the deposit and tuition fees payment enclosed

WAITLIST

- When a requested class is full we waitlist your child. We require a deposit of \$500 per child per course in order to waitlist your waitlist. The cheque will not be deposited until confirmation of enrolment. Priority is given to existing students and their siblings

CATCH-UP/MAKE-UP CLASSES

- For students who enrol partway through the two-month term, parents may either pay pro rata for the remaining classes or arrange one or two catch-up classes to achieve the same level as the other students in the class
- We can arrange make-up classes only for children who miss their regular class either through **sickness** or **travel overseas**. We cannot arrange make-ups for other reasons
- We must be informed **in advance and in writing** of classes to be missed so that we can schedule the make-up classes and inform our teachers. Classes missed without proper notice will not be made-up later
- A **maximum of two make-ups may be made per term**, regardless of the reason for the make-ups
- Make-up classes must be taken within the two-month term and cannot be carried over to the next term
- If our available dates for make-up lessons do not match your child's availability, we cannot guarantee a replacement class

PUBLIC HOLIDAYS

- Kids' Gallery is closed on all public holidays. If one of the eight classes in the term falls on a public holiday, this class may be made-up anytime during the two-month term. Please arrange with us in advance

ENFORCED CLOSURES

- We do not hold classes when the warnings for black rain or typhoon signal number 8 or higher have been raised. We use our discretion as to whether or not to cancel classes due to typhoon signal number 3 or red rain warning. Please call us to confirm classes at these times. We regret that we **cannot** arrange make-up classes for these enforced closures

ACCOMPANYING YOUR CHILD

- In line with Social Welfare Department policy, we require all carers of children under three years to remain on the premises while their children are in class; waiting areas are provided

FOOD AND BEVERAGES

- Children are not permitted to eat in class, as food provides a distraction to others and may be dangerous if certain children are allergic to food being consumed. We do provide a drink and small snack for children in our ArtPlay[®], BookStart[™], Creative Movement[®] and CreativePlay[™] classes. Please advise us of any food or other allergies

STUDENTS' WORK

- We reserve the right to dispose of or use any students' work not collected within one month from the last class attended

PHOTOS AND OTHER MEDIA

- Due to the proprietary nature of our courses, photos and videos may only be taken with the written permission of Kids' Gallery. We reserve the right to use photos, videos and/or sound recordings of children and their artwork, performances or classes, for teacher training, curriculum and/or promotional purposes, unless otherwise informed by you in writing

LEAVING KIDS' GALLERY / CANCELLING CLASSES

- **We assume that your child will continue with classes from term to term unless you notify us otherwise in writing**
- We require **14 days' written notice** prior to the date your child is leaving, or fees will be charged as usual. Where 14 days' notice is given, your deposit will be refunded and any remaining pre-paid tuition fees will be credited to your account for your future use

DISCLAIMER

- All participants enrolled in activities at Kids' Gallery do so at their own risk and the company is not responsible for any loss, damage or injury to students, their family members and guests as a result of participating in these activities